

# FAQs

## WGL ENERGY 4% CASH BACK REWARDS

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### **What are Cash Back Rewards?**

WGL Energy Services (WGL Energy) 4% Cash Back Rewards is a limited-time offer and is available to new residential customers who purchase electricity or natural gas supply services from WGL Energy.

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### **How are my Cash Back Rewards calculated?**

The amount of your Cash Back Rewards is based on the electricity or natural gas supply you use during the term of your WGL Energy Electricity or Natural Gas Supply Agreement. At the end of each year of your agreement, we calculate your annual Cash Back Rewards by multiplying the amount of your electricity or natural gas supply charges by 4%. The Cash Back Rewards check will be mailed by first-class mail to the customer of record at the end of each year.

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### **Does my Cash Back Rewards apply to the total amount of my electricity or natural gas bill?**

Your Cash Back Rewards applies only to your electricity or natural gas supply charges from WGL Energy. Your WGL Energy electricity or natural gas supply charges appear as an itemized charge on your electricity or natural gas utility bill.

For electricity bills, your WGL Energy supply charge will appear on your utility bill as Generation and Transmission Services. For natural gas bills, your WGL Energy supply charge will appear on your utility bill as gas supply and balancing charges, as applicable.

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### **How and when are Cash Back Rewards payments made?**

Your Cash Back Rewards payment will be made within 30-60 days of the end of each 12-month period you are under contract with WGL Energy, at which time a check will be sent to the customer of record via first-class mail.

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### **Can I still receive my Cash Back Rewards if I cancel my WGL Energy Supply Agreement early?**

Customers who cancel early are not eligible for Cash Back Rewards.